"MELBOURNE CENTRAL – GOLDEN TICKET" TERMS AND CONDITIONS

- 1. Participation in this promotion is deemed acceptance of these Terms and Conditions.
- 2. The Promoter is GPT Management Holdings Limited ABN 67 113 510 188, 631 Level 52 MLC Centre, 19-29 Martin Place, Sydney, NSW 2000 Australia. ("**Promoter**").
- 3. This promotion will be conducted at Melbourne Central Shopping Centre, Cnr Latrobe and Lonsdale St, Melbourne 3000 ("**Centre**").
- 4. A GOLDEN TICKET will be available for purchase from 25 March 2024 25 May 2024 (the "Purchasing Period") or while stocks last.
- 5. A *GOLDEN TICKET* can be collected at Melbourne Central Shopping Centre from 10am-7pm each day between 25 March 2024 25 May 2024 (the "Promotion Period").
- 6. Participating Retailers ("**Participating Retailers**") include Hoyts, Strike, B.Lucky, CDMX, Nene Chicken, Chatime Ground Floor, Chilli India, Nosh, Son in Law, Grill'd, Jamba, Pazzi Per La Pizza, Diesel Bar, Krispy Kreme, Monopoly Dreams, Platypus, Gong Cha, Miyama, Sulbing.
- 7. If, for any reason, the Purchaser does not redeem or use their *GOLDEN TICKET* during the specified Promotion Period, the *GOLDEN TICKET* will be deemed invalid and cash or other prizes will not be offered in replacement.
- 8. You must be over 16 years of age to purchase or collect a GOLDEN TICKET.
- 9. To purchase and collect a GOLDEN TICKET, individuals must complete the following steps during the Purchasing Period:
 - a) Visit www.melbournecentral.com.au/golden-ticket and click on the "Buy Now" button.
 - b) Once the Humanitix GOLDEN TICKET page loads, select 'Buy Tickets'
 - c) Select the number of GOLDEN TICKET they wish to purchase
 - d) Complete the relevant fields including contact details, user details and credit card information.
 - e) Present the confirmation email and QR code to the Guest Services Desk from to collect their *GOLDEN TICKET* pack.
 - f) Present their GOLDEN TICKET vouchers to Participating Retailers to redeem their offer.
 - **g)** Any sessions that need to be prebooked can only be done once the bags have been picked up from the Guest Services Desk.
- 10. The total price excludes the Humanitix booking fee and includes GST. All prices and values of the *GOLDEN TICKET* are in Australian Dollars.
- 11. Should the Purchaser's contact details change during the Purchasing Period or the Promotion Period, it is the Purchaser's responsibility to notify the Promoter. A request to access or modify any information provided in an entry must be directed to the Promoter only.
- 12. Entrants must retain their confirmation email, ticket email and tax invoice(s) from Humanitix as proof of purchase. Failure to produce the proof of purchase for all entries when requested may, in the absolute discretion of the Promoter, result in invalidation of the individuals purchases and forfeiture of any right to their *GOLDEN TICKET*.
- 13. The Promoter's decision in relation to any aspect of the GOLDEN TICKET is final and binding.
- 14. **Refunds will not be provided for change of mind.** In the event that a Purchaser is no longer able to attend due to medical or health reasons, the Purchaser will need to contact Melbourne Central Shopping Centre and provide relevant documentation. Refunds will be reviewed on a case by case basis.
- 15. The Promoter reserves the right, at any time, to verify the validity of purchases and the purchaser (including a purchaser's identity, age and place of residence) and reserves the right, in its sole discretion, to disqualify any individual who the Promoter has reason to believe has breached any of these Terms and Conditions, tampered with the purchasing process or engaged in any unlawful or other improper misconduct calculated to jeopardise fair and proper payments of the *GOLDEN TICKET*. Errors

and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.

- 16. If there is a dispute as to the identity of a purchaser, the Promoter reserves the right, in its sole discretion, to determine the identity of the purchaser.
- 17. The following terms and conditions apply to Participating Retailers of the GOLDEN TICKET:

GOLDEN TICKET CONTENTS

• 1x Unrestricted General Admission Hoyts ticket, valued at \$25

- Redeemable at Melbourne Central only
- This voucher must be exchanged or redeemed at the Box Office, Candy Bar, HOYTS.com.au or the HOYTS app for your ticket.
 - This voucher is redeemable for one (1) general admission ticket:
- for any regular session at HOYTS cinemas Melbourne Central, subject to seat availability valid until the expiry date indicated and cannot be exchanged, extended or replaced.

• 1x Strike Bowling session, valued at \$22

- Redeemable at Melbourne Central only
- o Valid until May 25 2024
- Can be booked online with the booking code on the voucher received when the Golden Ticket is collected.
 - Voucher codes can be combined when booking online.
 - One game only, subject to daily availability.
 - Cannot be used in conjunction with any other offer.

• 1x B.Lucky and Sons \$5 Credit, valued at \$5

- Redeemable at Melbourne Central only
- o Valid until 25 May 2024
- 1x Burger of your choice from Grill'd, valued at up to \$17.50
 - Redeemable at Melbourne Central only
 - Valid until 25 May 2024
- 6x Original wingettes and drummettes from Nene Chicken, valued at \$9.95
 - Redeemable at Melbourne Central only
 - o Valid until 25 May 2024

• 1x Free green Tea Peach Pop from Chatime Ground Floor, valued at \$9

- Redeemable at Melbourne Central Ground Floor store only
- o Valid until 25 May 2024

• 1x Free Plain Dosa from Chilli India, valued at \$11.50

- Redeemable at Melbourne Central only
- Valid until 25 May 2024
- 1x Free Crispy Chicken Bao from Son in Law, valued at \$7.90
 - Vegetarian alternative available
 - o Redeemable at Melbourne Central only
 - Valid until 25 May 2024

• 1x Free AI Pastor Taco from CDMX, valued at \$7.50

- Redeemable at Melbourne Central only
- o Valid until 25 May 2024
- 1x Small pasta from Pazzi Per La Pizza, valued at \$9.50
 - Redeemable at Melbourne Central only

- o Valid until 25 May 2024
- 1x Free Avocado Coffee or Avocado Smoothie from Jamba, valued at \$8.30
 - Redeemable at Melbourne Central only
 - Valid until 25 May 2024
- 1x Free beer, house wine or soft drink from Diesel Bar, valued at up to \$9
 - o Redeemable at Melbourne Central only
 - o Valid until 25 May 2024
- 1x Free Original Glazed doughnut from Krispy Kreme, valued at \$3.50
 - Redeemable at Melbourne Central only
 - Valid until 25 May 2024
- 1x Yuzu Lemonade from Nosh, valued at \$4.90
 - Redeemable at Melbourne Central only
 - Valid until 25 May 2024

• 1x Free Parking voucher for Wilson's Carpark, Melbourne Central, valued at up to \$70

- Redeemable at Melbourne Central only
- Valid until 25 May 2024
- Scan entry ticket at pay station first, then scan your free parking voucher to validate parking.
- One time use.

• 1x 20% off voucher for Monopoly Dreams

- Redeemable at Melbourne Central only
- One time use, cannot be used in conjunction with any other offer
- Valid until 25 May 2024

• 1x 20% off full priced items voucher for Platypus Melbourne Central

- Redeemable at Melbourne Central only
- One time use, cannot be used in conjunction with any other offer
- Valid until 25 May 2024

• 1x 20% off voucher for Sulbing Café Melbourne

- Redeemable at Melbourne Central only
- Only applicable to cash and card payments (no Liven or Shopback).
- Valid until 25 May 2024

• 1x Free upsize voucher for Gong Cha

- Redeemable at Melbourne Central only
- One time use, cannot be used in conjunction with any other offer
- o Valid until 25 May 2024

• 1x Bounce back voucher for Miyama Melbourne (4 offers redeemable)

- Redeemable at Melbourne Central only
- Free cake pop with any Hot Chocolate or Hot Chai Latte purchase between 25 March 7 April
- Free Upsize with any takeaway coffee purchase between 8 April 21 April
- Free cup of tea with any cake purchase between 22 April 5 May
- Free Miso soup with any meal purchase between 6 May 25 May
- Valid until 25 May 2024
- 18. Each offer listed at clause 20 can only be redeemed once for each GOLDEN TICKET used.
- 19. All offers are subject to any further terms and conditions of the Participating Retailers. Any further terms and conditions can be found by contacting the relevant Participating Retailer.
- 20. *GOLDEN TICKET* is not transferable or exchangeable and cannot be taken as cash, unless otherwise

specified.

- 21. Purchases are deemed to be received at the time of receipt into the Promoter's database. The Promoter is not responsible for receipt of incorrect, inaccurate or incomplete information either caused by website users or by any of the equipment used, or by any computers or technology used by intermediaries, service providers, or business partners to facilitate the campaign.
- 22. By purchasing a *GOLDEN TICKET*, Purchasers are providing consent for the Promoter to hold and use their personal information.
- 23. If for any reason the Promotion cannot be implemented as planned (whether caused by infection by computer virus, line drop out, bugs, tampering, unauthorised intervention, fraud, technical failures or any other cause beyond the control of the Promoter which corrupts or affects the administration, security, fairness or integrity of the offer), the Promoter reserves the right in its sole discretion, (subject to any written direction given by a relevant regulatory authority), to cancel, terminate, modify or suspend the offer. The Promoter may in its sole discretion disqualify any individual who tampers with the purchasing process.
- 24. Any cost associated with accessing the website/Humanitix page is the Purchasers responsibility and is dependent on the Internet service provider used.
- 25. Nothing in these Terms and Conditions limits, excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act, as well as any other implied warranties under the ASIC Act or similar consumer protection laws in WA ("**Non-Excludable Guarantees**"). Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the promotion.
- 26. Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) is not responsible for and excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any purchase that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in ticket value to that stated in these Terms and Conditions; (e) any tax liability incurred by a winner or entrant; or (f) taking/use of a ticket.
- 27. The Promoter collects personal information ("PI") in order to conduct the promotion and may, for this purpose, disclose such PI to third parties, including but not limited to agents, contractors, service providers, Participating Retailers and, as required, to Australian regulatory authorities. Entry is conditional on providing this PI. The Promoter will also use and handle PI as set out in its Privacy Policy, which can be viewed at <u>GPT Privacy Policy</u> In addition to any use that may be outlined in the Promoter's Privacy Policy, the Promoter may, for an indefinite period, unless otherwise advised, use the PI for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the entrant. The Privacy Policy also contains information about how entrants may opt out, access, update or correct their PI, how Australian entrants may complain about a breach of the Australian Privacy Principles or any other applicable law and how those complaints will be dealt with. All entries become the property of the Promoter. Unless otherwise indicated by the Promoter, the Promoter may disclose personal information to entities outside of Australia (see the Promoter's Privacy Policy for details).